



PATIENTS RIGHTS & RESPONSIBILITIES

EACH PATIENT HAS THE RIGHT TO :

- Access to care regardless of race, creed, sex, national origin, religion, or disability/handicap.
- Considerate, dignified and respectful care.
- Consideration of his/her privacy and confidentiality.
- Personal Safety.
- Names of and professional status of the healthcare providers.
- Information concerning diagnosis, treatment and health perspective.
- Have communication needs met by verbal or written interpreters, family members and or clinic visitors.
- Informed consent prior to and during treatment.
- Accept or refuse medical care as allowed by law and to be informed of the consequences that may occur.
- Refuse to participate in experimental research.
- Expect that the clinic will provide the necessary health services to the best of its ability.
- Information regarding charges for services and available payment arrangements.
- Information on the clinic rules and regulations pertaining to his/her conduct.
- Obtain copies of summaries of his/her medical records.

EACH PATIENT HAS THE RESPONSIBILITY TO :

- Provide accurate and complete information about his/her present complaints, past illnesses, hospital stays and medications.
- Notify the responsible health provider of any unexpected changes in his/her condition.
- Understand the health information provided and follow the recommended treatment plan.
- Inform the health provider if the recommended course of treatment is not followed.
- Assure a payment is made at the time services are rendered or an acceptable financial arrangement is fulfilled within a reasonable period of time.
- Respect the rights of other patients and personnel.
- Recognize the effect of lifestyle on his/her personal life.



PINEHURST SURGICAL CLINIC